



ICONTEC Certifica que el Sistema de Gestión de la organización:  
ICONTEC certifies that the Organization's Management System of:

# GRUPO DATOS MERCADEO Y COMERCIAL DM&C S.A.S.

Av. 30 De Agosto No. 40 - 09 Piso 3 Pereira, Risaralda, Colombia

ha sido auditado y aprobado con respecto a los requisitos especificados en:  
has been audited and approved based on the specified requirements of:

## ISO 9001:2015

Este Certificado es aplicable al siguiente alcance:  
This certificate is applicable to the following scope:

Prestación de  
servicio de  
Contact Center.  
No aplica: 8.3  
Provision of  
Contact Center  
Services.

Esta aprobación está sujeta a que el sistema de gestión se mantenga de acuerdo con los  
requisitos especificados, lo cual será verificado por ICONTEC

This approval is subject to the maintenance of the management system according to the  
specified requirements, which will be verified by ICONTEC

Certificado: SC-CER850192  
Certificate

Fecha de Aprobación: 2021 06 04

Fecha Última Modificación:

Fecha de Renovación:

Fecha de Restauración:

Fecha de Vencimiento: 2024 06 03

Roberto Enrique Montoya Villa  
Director Ejecutivo



THE INTERNATIONAL CERTIFICATION NETWORK

# CERTIFICATE

ICONTEC has issued an IQNet recognized certificate that the organization:

## GRUPO DATOS MERCADEO Y COMERCIAL DM&C S.A.S.

Av. 30 De Agosto No. 40 - 09 Piso 3 Pereira, Risaralda, Colombia

has implemented and maintains a

### Quality Management System

for the following scope:

Prestación de  
servicio de  
Contact Center.

Provision of  
Contact Center  
Services.

which fulfils the requirements of the following standard

### ISO 9001:2015

Issued on: 2021 06 04

Expires on: 2024 06 03

This attestation is directly linked to the IQNet Partner's original certificate  
and shall not be used as a stand-alone document

*Registration Number: CO-SC-CER850192*

Alex Stoichitoiu  
President of IQNet

Roberto Enrique Montoya-Villa  
CEO of ICONTEC



icontec

#### IQNet Partners\*:

AENOR Spain AFNOR Certification France APCER Portugal CCC Cyprus CISQ Italy  
CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany EAGLE Certification Group USA  
FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica  
IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland  
NYCE-SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia  
SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia

\* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under [www.iqnet-certification.com](http://www.iqnet-certification.com)